



# Client Guidelines & Policies

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## Until Further Notice:

- Face masks are required to be worn at all times inside
- Guests must sanitize their hands immediately upon entry
- Please arrive to your appointment with clean hair
- Please arrive alone to your appointment unless accompanying a child
- Services are given by appointment only, walk-ins may not enter
- Only Classic haircut services will be provided, no deluxe cuts, beard trims, waxing or color services
- Food and drinks are not permitted inside and will not be served
- Personal belongings are not permitted inside with the exception of keys, wallets and phones  
*Phones must remain untouched and in your pocket at all times*
- Restrooms are for staff members only
- If you feel sick, have been sick in the past 14 days and or have been in contact with anyone who has been sick or tested positive for COVID-19 you will not allowed to enter the shop
- Your appointment will be rescheduled if our staff believes you are ill
- Due to our extended sanitation requirements between each client, the cost of cleaning and safety goods, all appointment times and prices have been temporarily modified
- VIP members will be charge an additional \$2 sanitation fee per appointment
- All discounts are invalid and will not be honored until further notice

## Arrival, Late and No Show Policies:

- All guests must arrive on time to their scheduled appointments
- Please wait outside the door or in your vehicle until you exact appointment time
- **DO NOT BE LATE**
- All clients who arrive late to their appointment will be scheduled, no exceptions
- If you **NO SHOW** to your appointment you risk losing your ability to book with us again in the future

## What we're doing:

- Stylists will wear face masks and gloves at all times
- Stylists will wash their hands between each service
- Stylists will sanitize and disinfect their stations, chairs and tools between each service
- Stylists will not come to work if they are feeling at all unwell
- Our shop will be thoroughly sanitized at all times, following the CDC guidelines
- There may be modifications to our COVID-19 and service policies as things change